

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Trace Systems
5680 West Cypress St
Suite A
Tampa
Florida
33607
USA

Holds Certificate No:

ITMS 600254

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The planning, deployment and provisioning of IT infrastructure services and supporting activities to Trace Systems internal stakeholders. This is in accordance with the Service Catalog v3.3 dated 03/06/2025.

For and on behalf of BSI:



Jessica Patel, Senior Vice President, Assurance Americas

Original Registration Date: 2013-10-04

Latest Revision Date: 2025-09-23

Effective Date: 2025-10-04

Expiry Date: 2028-10-03

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Certificate No: **ITMS 600254**

Location	Registered Activities
Trace Systems Inc. Integration Facility 5680 West Cypress St Suite A Tampa Florida 33607 USA	Headquarters: SMS Controlling Location: Activities associated with the planning, deployment and provisioning of IT infrastructure services and supporting activities to Trace Systems internal stakeholders are divided amongst the 2 locations.
Trace Systems Inc. - McLean 8251 Greensboro Drive Suite 510 McLean Virginia 22102 USA	Activities associated with the planning, deployment and provisioning of IT infrastructure services and supporting activities to Trace Systems internal stakeholders are divided amongst the 2 locations.

Original Registration Date: 2013-10-04
Latest Revision Date: 2025-09-23

Effective Date: 2025-10-04
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This certificate remains the property of BSI and shall be returned immediately upon request.
An electronic certificate can be authenticated [online](#). Printed copies can be validated at [www.bsigroup.com/ClientDirectory](#)
To be read in conjunction with the scope above or the attached appendix.
Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
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